Retail packaged combination locks like the 1500D may contain a serial number and date code or date code only (depending on when it was produced). Above is an example of a date code (3109M) on a 1500D.

Commercial combination locks such as the 1502 will have both a serial number and date code. The example above contains serial number 505000 and date code 3409.

Retail packaged set your own combination locks may also contain a date code. Combinations cannot be retrieved for these locks as they were set by the owner and Master Lock has no record of the combination.

Please Note: If you are unable to determine if your combination lock contains a valid serial number, please contact Customer Care at 800-464-2088. Combinations cannot be released by phone.